

## DDOS (DISTRIBUTED DENIAL OF SERVICE) PROTECTION

This service monitors the inbound consumer Internet traffic via edge routers and automatically mitigates DDoS attacks when detected.

A DDoS attack is a malicious attempt to make an online service unavailable by overwhelming it with traffic. DDoS usually uses a network of compromised systems to flood sites with connection requests, causing the website or server to slow down or crash entirely. DDoS attacks increased globally by 80% in Q1 2020 compared to Q1 2019, and they continue to rise.

**The DDoS Protection Service focuses on Layer-4 characteristics of UDP, ICMP & TCP (SYN, RST, PSH/ACK, SYN/ACK):**

- Service protection - flood of packets with the same destination port.
- Server protection - flood of packets with the same destination IP address.
- Reflections - flood of packets with the same source port.

**And common DDoS attack methods (including payload inspection):**

- DNS query response reflection.
- NTP Monlist response.
- SSDP reflection.
- Empty UDP data.
- Memcache attack.
- ICMP rules look for a flood of packets with ICMP error messages.

There is no set-up required on customer networks and no disruption to legitimate traffic.

As part of our internet services, the DDoS Protection Service will safeguard your internet links from the increasing cyberattacks portrayed.

